

SAMPLE FILEVISION CLIENTS (HEALTHCARE)

Hull and East Yorkshire Pathology Service



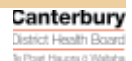
ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> • One of UK's top 12 hospital trusts • 6,700 employees • 80 wards, 1,295 beds across 3 sites • The Pathology Services is made up of Blood Sciences, Cellular Pathology and Microbiology laboratories based at Hull Royal Infirmary, with a Virology laboratory and a satellite Blood Sciences laboratory 	<ul style="list-style-type: none"> • Allow 24x7 access by staff for Pathology requests and Blood Bank requests • Eliminated misplaced paper records or waiting for records • Store records securely • Combine information and document management with imaging and workflow • Integrate FileVision directly with their Pathology system for matching results to requests via barcoding on forms with DDE link • Eliminate the need to manually search through 1000+ daily Path request forms 	<ul style="list-style-type: none"> • Streamline processes • Increase efficiency and staff productivity • Dramatically reduce storage space and costs • Matching of results with requests is instantaneous, secure and reliable

Hull Royal Infirmary Medical Records



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> • One of UK's top 12 Hospital Trusts • 6,700 employees • 80 wards, 1,295 beds across three sites 	<ul style="list-style-type: none"> • Digitise 45 years of medical records across four hospital sites • Integrate medical photography • Replace all paper records, and digitise existing microfilmed records on demand 	<ul style="list-style-type: none"> • 1+ million medical records in FileVision • Currently 1.05 Tb of digital records • Integrated medical photography with FileVision • Scanning records at three sites Now combined in to one purpose built district records library • Replaced a huge amount of microfilm and paper records

Canterbury District Health Board – Corporate



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<p>The CHDB is an organisation with an annual operating budget of 1.03 billion NZ Dollars and 7,500 staff that cover 16 different hospitals</p>	<ul style="list-style-type: none"> • Manage corporate and administration functions of the Executive Management Group within the District Health Board • Capture all incoming and outgoing letters, email, faxes, hardcopy reports and telephone calls • Policy and procedure compliance • Improve filing and retrieval process 	<ul style="list-style-type: none"> • Centralised storage of documents • Labor savings in the time it takes to find and retrieve documents • Improved performance in dealing with correspondence because of structured workflow processes • Improve filing and retrieval process

BUPA Cromwell Hospital



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> • One of Europe's largest private hospitals • 500 specialists covering 70 specialties • 194,000 patient demographics • 25 gigabytes of documents 	<ul style="list-style-type: none"> • Support information management needs of eleven (11) departments • Improve procedures and processes in some areas while maintaining procedures that already worked in others • Preferred a solution that could be rolled out in phases • Improve filing and retrieval process • Reduce administrative costs 	<ul style="list-style-type: none"> • 32 departments are using FileVision • Backlog of patient records now stored and available for retrieval in FileVision • New patient records are being entered into FileVision daily • Security features help hospital maintain government regulated patient confidentiality • Employees more easily file and retrieve patient files which has reduced administrative errors and costs

Urology Practice at London Bridge Hospital

LONDON BRIDGE UROLOGY

ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> Opened in 1986 Consulting surgeons from Guy's, St. Thomas' and Middlesex Hospital Over 2,000 Clients 	<ul style="list-style-type: none"> Digitize new patient records and eliminate paper Reduce time and expense searching for records Provide consulting surgeons remote access to patient surgical records 	<ul style="list-style-type: none"> FileVision is now handling all new patient records Reduced paper documentation significantly Practice Manager regularly uses FileVision remotely Consulting doctors are accessing FileVision via web browser for updating surgical records

Healthcare of New Zealand



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> One of the largest community-based healthcare providers in New Zealand In excess of 4,000 full and part-time staff, in 35 locations Provides care for more than 17,500 clients Delivers over 2.5 million hours of care annually 	<ul style="list-style-type: none"> Proactively manage corporate documentation, relationships and sharing of corporate knowledge covering three key areas of business Contract and funder relationship management Policy and quality management Financial information management 	<p>HCNZ through the use of FileVision can now measure and monitor business relationships across all its branches for both existing contracts and targeted relationships with key stakeholders, both external and internal, such as DHB's and internally across the HCNZ organisations.</p>

Cancer Society Canterbury/West Coast, Wellington, Waikato and Central Districts Divisions – New Zealand



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> Six regional divisions making up the National Cancer Society of New Zealand A non profit organisation which receives no direct financial support from the Government Funding comes from bequests, donations and other fundraising activities 	<ul style="list-style-type: none"> To provide a centralised database for all locations Improve workflow processes Produce mail-outs, issue overdue notices for books borrowed, manage monthly newsletter Manage Volunteers and Cancer Society clients both data and documentation 	<ul style="list-style-type: none"> One centralised database Information sharing between all offices Enable staff to monitor the ratio of clients to volunteers Captures and tracks mileage claim forms Follow-up on overdue books and resources Documentation including quotes, invoices regarding grants can be saved

The Laura Fergusson Trust Canterbury



ORGANISATION	SOLUTION GOAL	RESULTS ACHIEVED
<ul style="list-style-type: none"> The Laura Fergusson Trust Canterbury is an independent not-for-profit service organisation working 24/7 Providing a range of short and long term residential options, rehabilitation, personalised support options and other services for people 16 years of age and over with physical, sensory, neurological impairment or multiple impairments 	<ul style="list-style-type: none"> Ongoing quality improvement A solution that would answer the fundamental question "How well are we doing. How do we prove we are doing well?" Aid in sound maintenance and financial management of the residence, as well as with ongoing and well informed strategic planning Needed to be simple, flexible and well supported 	<ul style="list-style-type: none"> One centralised database and fully traceable document control Office administration time has substantially dropped particularly in typing volumes and archiving Managing all aspects of day to day service, quality, analysis and reporting requirements

CHRISTCHURCH HEAD OFFICE

PO Box 36-478
Merivale, Christchurch 8146
Phone +64 3 377 7632

SYDNEY OFFICE

71 Lombard Street
Glebe 2037, Sydney NSW
Phone +61 410 332 225

Business Partner

